



**Question 1**

Refer to Fig. 1.1 (Insert), information about tourism in Jordan.

(a) State **three** types of tour operator.

- 1 .....
- 2 .....
- 3 ..... [3]

(b) Describe **two** features of a desert climate.

- 1 ..... [4]
- 2 ..... [4]

(c) Explain **three** likely reasons why a destination might experience a reduction in visitor numbers.

- 1 ..... [6]
- 2 ..... [6]
- 3 ..... [6]



**Question 2**

Refer to Fig. 2.1 (Insert), information about cruising in the Caribbean.

(a) Identify the following:

the port passengers embark and disembark on both cruises .....

the port the cruise visits in Honduras .....

the number of days at sea on the Eastern Caribbean Cruise .....

[3]

(b) Identify **four** ways the Eastern Caribbean Cruise differs from the Western Caribbean Cruise.

1 .....

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2 .....

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3 .....

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4 .....

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[4]

(c) Explain **three** likely reasons why tourists from the USA are the largest source market for cruise holidays in the Caribbean.

1 .....

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2 .....

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3 .....

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[6]

(d) Explain **three** economic risks for countries being over-dependent on tourism.

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2 .....

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3 .....

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[6]



**Question 3**

Refer to Fig. 3.1 (Insert), a photograph of a tourist area.

(a) Identify **three** services provided for tourists in the photograph.

- 1 .....
- 2 .....
- 3 .....

[3]

(b) Staff working at the River Cruise tour desk will need to prepare a reservation file when taking bookings.

State **four** details likely to be entered into a reservation file when booking a river cruise tour.

- 1 .....
- 2 .....
- 3 .....
- 4 .....

[4]

(c) Describe **three** ways tourism staff can give good customer service when communicating face to face.

- 1 .....  
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- 2 .....  
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- 3 .....  
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[6]





**Question 4**

Refer to Fig. 4.1 (Insert), information about environmental impacts in the Mediterranean Sea.

(a) Identify the following:

the amount spent by the city of Nice on cleaning their beaches .....

one example of single use plastic .....

the number of visitors to the Mediterranean Sea each year .....

[3]

(b) Describe **two** support facilities for travel and tourism that are likely to have contributed to the success of tourism in the Mediterranean.

1 .....

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2 .....

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[4]

(c) Explain **three** ways national tourist boards could encourage tourists to reduce their plastic waste.

1 .....

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2 .....

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3 .....

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[6]

(d) Explain **three** positive environmental impacts of tourism likely to be experienced in coastal areas.

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2 .....

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3 .....

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[6]



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