

Cambridge International Examinations

Cambridge Ordinary Level

CANDIDATE NAME				
CENTRE NUMBER		CANDIDATE NUMBER		



COMMERCE 7100/23

Paper 2 Written May/June 2018

2 hours

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name in the spaces at the top of this page.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams or graphs.

Do not use staples, paper clips, glue or correction fluid.

DO NOT WRITE IN ANY BARCODES.

Answer all questions.

The businesses described in this Question Paper are entirely fictitious.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.



1 Fig. 1 shows a country's trade with the rest of the world.

Fig. 1 Trade

Trade	Exports (\$m)	Imports (\$m)
Food	10.0	20.0
Primary raw materials	30.5	8.5
Manufactured goods	4.3	35.8
Fuels	1.2	9.2
Electrical goods	3.9	14.7
Other goods	2.5	10.4
Services	6.7	19.8

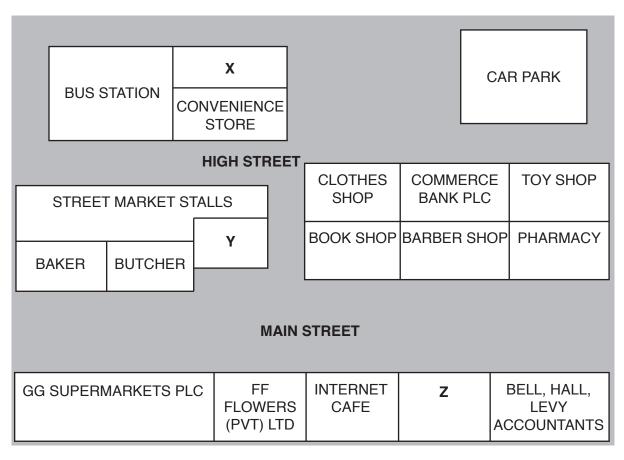
(c)		plain, using an example, one way in which customs authorities could enforce to trictions on goods coming into a country.	rade
(d)	Des	scribe the purposes of these transport documents used in international trade.	[0]
	(i)	bill of lading	
	411		[2]
	(ii)	air waybill	
			1

(e)	Evaluate whether or not bonded warehouses are important in international trade. Give reasons for your answer.
	[6]

[Total: 20]

2 Fig. 2 shows a plan of a town centre. Hannah is thinking about setting up a coffee shop in the town as a sole trader. Three sites are available, marked X, Y and Z on the plan.

Fig. 2 Town centre plan



Use Fig. 2 to help you answer the following questions.

a)	iaei	ntily, from the plan of the town centre, one example of each of the following.	
	(i)	partnership	
	(ii)	private limited company]
		[1]
b)	Exp	plain two advantages to Hannah of being a sole trader.	
	1		
	2		

(c) The plan of the town centre shows different types of retailer.

Which of these statements are TRUE and which are FALSE?

Tick (\checkmark) TRUE or FALSE in the correct column.

	TRUE	FALSE
Street market stall holders allow bargaining.		
A characteristic of a supermarket is that it is a one-stop shop.		
Speciality stores provide a range of goods.		

	r~1
(d)	Recommend to Hannah which site (X, Y or Z) she should choose to locate her coffee shop. Justify your choice. Explain why you have rejected the other two sites.
	[8]

[Total: 17]

[3]

3 The following headline appeared in a newspaper.

BANK BRANCHES CLOSE AS THE WORLD BECOMES A CASHLESS SOCIETY

(a)	Explain what is meant by <i>cashless society</i> .
	[2]
(b)	You can obtain cash from an automated teller machine (ATM). State two other services provided by ATMs.
	1
	2[2]
(c)	A bank is planning to introduce a new savings account. It could advertise using social media or newspapers. Which medium would you recommend? Give reasons for your choice.
	[4

(d)	Many people now use internet banking.
	Evaluate the implications of internet banking for the banks. Give reasons for your answer.
	[6]
	[Total: 14]

4 An insurance company uses the following methods of communication.

	EMAIL	LETTER	TELEPHONE
TELECC	ONFERENC	CING	VIDEO-CONFERENCING

(a)		ch is the best communication method for the company to use in these situations? Give son for each of your answers.	а
	(i)	Sending a cover note to a customer.	
		Method	
		Reason	
		[2	2]
	(ii)	Holding a weekly face-to-face meeting between managers in different countries.	
		Method	
		Reason	
		[2	2]
(b)	Insu	rance is based on the pooling of risk.	
	Hov	w important is the pooling of risk? Give reasons for your answer.	
		[6	3]

- **5** Patrick is a freight forwarder. He is involved in international air transport and uses a smartphone for his work.
 - (a) Which of these statements about smartphones are TRUE and which are FALSE?

	TRUE	FALSE	
rick charges his smartphone only once per month.			
cial media can be accessed on Patrick's smartphone.			
e two circumstances in which Patrick would use a credit card	l for his o	wn perso	nal us
Explain two reasons why an increasing amount of goods by air.	are now	being tra	anspoi
1			
2			
Explain one environmental effect of the increasing use of air			
	Explain two reasons why an increasing amount of goods by air. 1	bsite. trick charges his smartphone only once per month. cial media can be accessed on Patrick's smartphone. e two circumstances in which Patrick would use a credit card for his o Explain two reasons why an increasing amount of goods are now by air.	bsite. trick charges his smartphone only once per month. cial media can be accessed on Patrick's smartphone. e two circumstances in which Patrick would use a credit card for his own perso Explain two reasons why an increasing amount of goods are now being traby air. 1

(d)	Patrick needs to buy a new warehouse. Discuss whether he should use retained profits or borrow from financial institutions. Which option would you recommend? Give reasons for your answer.
	[8]

[Total: 19]

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