

Cambridge International AS & A Level

PSYCHOLOGY 9990/32

October/November 2022 Paper 3 Specialist Options: Theory

1 hour 30 minutes

You must answer on the enclosed answer booklet.

You will need: Answer booklet (enclosed)

INSTRUCTIONS

Answer four questions in total:

Answer questions from two options.

For each chosen option, answer all questions.

Follow the instructions on the front cover of the answer booklet. If you need additional answer paper, ask the invigilator for a continuation booklet.

INFORMATION

- The total mark for this paper is 60.
- The number of marks for each question or part question is shown in brackets [].



Psychology and abnormality

Answer all questions.

1 (a) Explain what is meant by 'kleptomania'. [2] (b) Outline two of the components that Griffiths (2005) used to define addiction. [4] (c) Explain one strength and one weakness of the definition of addiction proposed by Griffiths. [6] 2 (a) Describe treatments and management of schizophrenia and delusional disorder (biochemical, ECT, token economy, CBT). (b) Evaluate treatments and management of schizophrenia and delusional disorder (biochemical, ECT, token economy, CBT), including a discussion of ethics. [10] Psychology and consumer behaviour Answer all questions. 3 (a) Explain what is meant by 'satisficing' in consumer decision-making. [2] **(b)** Describe 'prospect theory' in consumer decision-making. [4] (c) Explain two weaknesses of prospect theory in consumer decision-making. [6] 4 (a) Describe what psychologists have discovered about selling the product (sales techniques, interpersonal influence techniques, ways to close a sale). [8] (b) Evaluate what psychologists have discovered about selling the product (sales techniques, interpersonal influence techniques, ways to close a sale), including a discussion on usefulness. [10]

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Psychology and health

Answer all questions.

- (a) Identify two biochemical tests that measure non-adherence in patients. [2]
 (b) Describe the procedure used in the study by Chung and Naya (2000) on pill counting. [4]
 - (c) Explain two weaknesses of the study by Chung and Naya. [6]
- 6 (a) Describe what psychologists have discovered about sources of stress (physiology of stress and effects on health, and causes of stress).[8]
 - (b) Evaluate what psychologists have discovered about sources of stress (physiology of stress and effects on health, and causes of stress), including a discussion of nature versus nurture.
 [10]

Psychology and organisations

Answer all questions.

- 7 (a) Explain what is meant by 'organisational commitment', e.g. Mowday et al. (1979). [2]
 - **(b)** Outline **two** hygiene factors identified by Herzberg (1959) in the two-factor theory of job satisfaction. [4]
 - (c) Explain **one** strength and **one** weakness of the two-factor theory of job satisfaction. [6]
- (a) Describe what psychologists have discovered about need theories (hierarchy of needs, ERG theory, achievement motivation).
 - (b) Evaluate what psychologists have discovered about need theories (hierarchy of needs, ERG theory, achievement motivation), including a discussion of determinism versus free-will.

 [10]

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