

## Cambridge IGCSE™

#### INFORMATION AND COMMUNICATION TECHNOLOGY

Paper 2 Document Production, Data Manipulation and Presentations

0417/21 May/June 2022

MARK SCHEME

Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2022 series for most Cambridge IGCSE, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

#### **Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

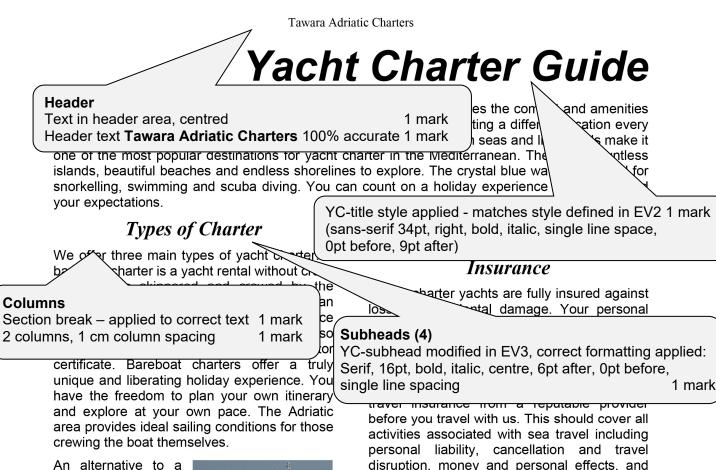
Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.



bareboat charter is a skippered charter. A professional skipper is hired who takes responsibility for the



boat, navigation and passengers р h

disruption, money and personal effects, and medical expenses. All European Union citizens should carry the European Health Insurance Card (EHIC). This makes it easier to access free or reduced cost, state provided medical treatment and medication costs in the European Economic Area.

	id on ents et paragraph 1 mark ith aspect ratio maintained 1 mark ight margin with text wrapped 1 mark arty ity is
These boats tend to be larger and more luxurious with additional equipment such as hot tubs, satellite TV and a range of water sport equipment. You decide on the itinerary with a chef to serve the best cuisine and a professional crew to take care of your safety and comfort.	limited to the value of the security deposit. At the end of your charter the deposit is refunded subject to there being no claims, damage to the boat or loss of equipment on board. <b>Costs</b>
Our flotilla charters offer the freedom of skippering your own vessel with the support of a flotilla crew. A group of yachts sail together accompanied by a lead yacht with a flotilla	We want the cost of your charter holiday to be as transparent as possible. Every quote from us will list what is included, compulsory extras and optional add-ons. There are no hidden extract Our weekt charter prices are quoted by
skipper and hostese for newly qualified <b>Footer</b>	eft aligned and name, centre number, pf

Flotilla charters

Name, centre number, candidate number

Tawara Adriatic Charters

guests in your party. In addition to the cost of the yacht, flights and transfers, there are some extra costs which are not included in the base charter cost. These are payable locally and include:

- beach towels
- children's life jackets
  entertainment systems
- food and drink
- fuel for navigation and generato
- local cruising tax
- mooring and harbour fees
- on-board Wi-Fi
- water sports equipment.

If you book a crewed charter with us an Advanced Provisioning Allowance is payable. This is paid at the time of booking and is normally set at 30% of the base charter fee. This allowance is used by the crew to provision the yacht and to cover all extra expenses associated with your charter. If the extra costs amount to less than the APA, then you will be reimbursed the balance at the end of your charter. If the APA does not cover the total extra costs, then the balance must be settled. Some guests choose to leave any APA left over as gratuity for the crew, if they have provided an excellent charter experience.

At the commencement of your characteristics

yacht is supplied with and

Mooring

Mooring in the home port on the first and last night of your charter is free of charge. There is ample free parking and the complex is staffed 24 hours a day. Away from the home port mooring fees are widespread and you will need

7	List sorted into alphabetical order	1 mark	arged
٦	Bullets applied to correct data	1 mark	l your f the
Ы	Aligned left margin, single line, 0pt space between, 6pt after last item	1 mark	arinas
	opt space between, opt alter last item	THAIN	/ well-

equipped with modern facilities. They are the most expensive option but do offer the best facilities in the form of security, water and electricity supplies, toilet and shower facilities, laundry services, shops and restaurants. Ports are cheaper but usually have limited facilities available. During the summer season demand for moorings often exceeds the available capacity so it is advisable to make an online berth reservation before arrival. The following table gives examples of the daily berthing costs for this summer:

		Boat Leng	th
	12m	15m	20m
Branimir Marina	€72	€130	€187
Marina Naupotiri	€85	€96	€159
Marina Vitus	€98	€110	€125
Pavao Island Marina	€74	€90	€115
Port Djurak	€90	€118	€157

basic sup			r option.
bread a	Table		swater
be supp	Row 1, cols 2, 3 and 4 merged, text centred	1 mark	cilities.
One bot	Column 1, rows 1 and 2 merged	1 mark	l basis.
	Grey shading applied to rows 1 and 2 only	1 mark	will not
	YC-table style applied rows 2 to 7	1 mark	supply
	(TNR, 10pt, italic, left, single line, 0pt space before and after	er each row)	ashore.
	Table structure maintained, complete, all borders and data		ans no
	column width, data on one line	1 mark	ts offer
	1pt solid gridlines printed, 6pt space after table	1 mark	hat with

Tawara Adriatic Charters is a highly professional yacht charter company with an unrivalled reputation for service and excellence. We have over 100 charter yachts and are constantly investing in our fleet. When you choose a Tawara Adriatic Charter you can be sure you are sailing in safety and comfort. Our highly skilled staff are dedicated to ensuring every client is well served. Welcome aboard, relax and let us find the perfect solution to guarantee you an unforgettable private yacht charter experience.

#### Presentation

Document complete/paragraphs intact, portrait, consistent margins, pages and columns aligned at top, no widows/orphans, list and table not split, no blank pages, style formatting maintained space below columns <=6pt 1 mark

#### Cambridge IGCSE – Mark Scheme PUBLISHED

Sea	Fleet B	ookings	Correct 100	% accurate	1 mark					
Title	First_Name	Last_Name	Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Co
Mrs	Charlotte	Balint	077009001456	06-Sep-22	Pavao Island Marina	Chelsea Girl	11.97	14	<u> </u>	£12,40
⁄lr	Andras	Kovacs	077009001916	05-Aug-22	Pavao Island Marina	Calculated	field			£12,4
1r	Paul	Davies	077009002536	26-Jul-22	Pavao Island Marina		0% accurate		1 mark	£8,8
1r	Finley	Kosar	077009001111	12-Jun-22	Pavao Island Marina	Charter cos			1 mark	£12,4
1iss	Cachelle	De Luca	077009002117	27-May-22	Pavao Island Marina	Charter cos				) £14,1
1r	Afreen	Akhtar	077009001816	17-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,8
1r	Ryan	Copeland	077009001959	07-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,8
1r	Dylan	Green	077009002832	17-Sep-22	Port Djurak	Della Odissea	14.40	14	£574	£8,0
1r	Henrique	Madeiros	077009002634	30-Aug-22	Port Djurak	Della Odissea	14.40	10	£574	£5,7
liss	Georgiana	Bibi	077009003125	24-Jul-22	Port Djurak	Della Odissea	14.40	12	£574	£6,8
lr	Connor	Johnson	077009003241	06-Jul-22	Port Djurak	Della Odissea	14.40	10	£574	£5,7
1r	Isaac	Ravenscroft	077009002682	21-Jun-22	Port Djurak	Della Odissea	14.40	15	£574	£8,6
ls	Monika	Cermak	077009002838	03-Jun-22	Port Djurak	Della Odissea	14.40	10	£574	£5,7
1r	Vincent	Williamson	077009004325	12-Sep-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,5
lr	Marius	Baillie	077009003658	17-Aug-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,5
lr	Jimmy	Rimmer	077009003389	26-Jul-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,2
1r	Dexter	Williams	077009004767	14-Jul-22	Marina Naupotiri	Maisea Anne	14.15	12	£659	£7,9
1rs	Rahma	Abdillahi	077009003441	30-Jun-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,2
1r	Jack	Wheelwright	077009003723	12-Jun-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,5
1r	Alexander	Henderson	077009003948	25-May-22	Marina Naupotiri	Maisea Anne	14.15	18	£659	£11,8
1r	Gabriel	Brown	077009004877	10-Sep-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,2

Select records (41):Yacht\_Name contains sea1 markDays is >=101 mark

Specified fields, correct order, headings match the data1 markLandscape, single page wide, fits 2 pages, all base fields, no truncation1 markSort ascending on Yacht\_Name then descending Depart\_Date1 mark

Name, centre number, candidate number

Name, centre number, candidate number displays in page footer, on every page, no other data 1 m

1 mark

#### Cambridge IGCSE – Mark Scheme PUBLISHED

1 mark

			ecord <i>Ramesh Sin</i>	ngh 1 mark			L		$\square$	
Title	First_N	Na	/ Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Иr	Aaron	Coleman /	077009004893	21-Aug-22	Branimir Marina	Sea Biscuit	14.15	12	£626	£7,512
٧s	Anna 🗸	Fletcher /	077009005488	27-Jul-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260
Иr	Ramesh	Singh //	077009004878	05-Jul-22	Branimir Marina	Sea Biscuit	14.15	14	£626	£8,764
٧r	Ewan	Brown	077009004128	15-Jun-22	Branimir Marina	Sea Biscuit	14.15	<mark>12</mark>	£626	£7,512
Vls	Maya	Thompson	077009005869	15-May-22	Branimir Marina	Sea Biscuit	14.15	21	£626	£13,146
٨r	Jay	Cook	077009007899	19-Sep-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Лr	Charles	Holden	077009007579	24-Aug-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
٨s	Zoe	Davidson	077009006183	10-Aug-22	Marina Naupotiri	Seabreeze	11.35	14	£370	£5,180
٨r	Ryan	Thornton	077009007869	31-Jul-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
٨r	Adam	Clark	077009008223	19-Jul-22	Marina Naupotiri	Seabreeze	11.35	12	£370	£4,440
٨r	Patrick	Adams	077009007746	10-Jun-22	Marina Naupotiri	Seabreeze	11.35	21	£370	£7,770
٨r	Corey	Cooper	077009006452	23-May-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
٨s	Jade	Tucker	077009007469	07-May-22	Marina Naupotiri	Seabreeze	11.35	16	£370	£5,920
٨r	Tarquin	Marchant	077009009354	24-Aug-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
∕lrs	Fatima	Begum	077009008692	23-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
∕lrs	Felicia	Meyer	077009009146	13-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Лr	Faizan	Shazad	077009009447	29-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
Лr	Ivar	Коа	077009008668	07-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	21	£659	£13,839
	Daniel	Dixon	077009008425	28-May-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
٧r	Damer									
1r 1r	Bryson	Sutherland	077009008385	14-May-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226

Total bookings 41

Count correct on data (41), in report footer at end of report, integer 1 mark Label **Total bookings** accurate, to left of value 1 mark

Depart\_Date import DMY and format dd-MMM-yy

Name, centre number, candidate number

#### Label headings

Yacht\_Name field correct position, centre aligned, bold, larger font size on every label 1 mark

#### Dalmatian Princess

Mr Abraham Friedman OX1 6LQ Branimir Marina, Italy 27-Jun-22 28

Name, centre number, candidate number

#### Aqua Calma

Mr Luca Galambos TD9 8SQ Marina Naupotiri, Greece 09-Jun-22 28

Name, centre number, candidate number

#### Palmetto Blues

Mrs Sophie Gordon SO32 3JT Marina Naupotiri, Greece 14-May-22 28

Name, centre number, candidate number

#### **Bello Vento**

Mr Aidan Murphy SP1 2LQ Branimir Marina, Italy 18-May-22 28

Name, centre number, candidate number

#### Bella Donna

#### Mystical Spirit

Mr Logan Richardson AB41 5FB Marina Naupotiri, Greece 04-Jun-22 28

Name, centre number, candidate number

Select records (8): Days is 28 Depart Country does not include Croatia

#### Freedom Hunter

Miss Rahmiya Shafiq TW17 8DS Marina Naupotiri, Gre 20 8 fields left aligned, correct position: Title First\_Name Last\_Name Post Code Depart\_Port Depart\_Country Depart\_Date Days Correct spacing and punctuation Sort ascending of Last Name Name, centre number, candidate number bottom left of each label Portrait, 2 columns  $\times$  4 rows, 8 to page layout, no truncation

Marina Naupotiri, Greece 21-May-22 28

Name, centre number, candidate number

1 mark 1 mark

Mrs Lily Schofield

SY10 2NU

#### Serendipity

Mr Elias Sutherland PA11 9SJ Branimir Marina, Italy

1 mark

1 mark 1 mark 1 mark

1 mark

#### Task 4 – Mail merge

Fields Fields Fields	s <mark>«Surna</mark> s <mark>«Type»</mark> s <mark>«Cabin</mark>	me»   «Forename   <mark>«Depart_port»</mark> s»   «Depart_date	holders and <> replaced w   «Telephone»   «Enq <mark>«Country»   «Guests»</mark> w   «Days_duration»   « symbol and punctuatior	<mark>luiry_no»</mark> coi correct posit <mark>Weekly_bud</mark>	ion	1 mark 1 mark 1 mark 1 mark 1 mark
			wara Adriati Customer E		S	
			CUSTOMER D	ETAILS		
		Surname:	«Surname»	Forename:	«Forename»	1
		Telephone:	«Telephone»			
		Enquiry Number:	«Enquiry_no»			
			CHARTER DE	TAILS		
		Charter type:	«Type»			
		Departure point:	«Depart_port», «Country»		-	
		Number of people:	«Guests»	Cabins:	«Cabins»	
		Departure date:	«Depart_date»			_
		Duration (days):	«Days_duration» £«Weekly budget»			_
		enclosed with y made within 8 mooring costs transfers from skippers of bar provided at the our yachts are personal detail personal inform Travel Advisor: Na Candidate detail		e is due 8 weeks ust be paid in ful e charter quote rranged on reque opriate qualificati accidental damag dance with our p nird party market number me, centre n	prior to departure. Bookings at the time of booking est ons. Evidence must be ge rivacy policy. We do not use ing companies.	
				neu		

Result of merge – correct 3 forms printed – Dinanath Chaudhary, Luca Gilbertson, Lawrence Pennington 1 mark

### **Tawara Adriatic Charters**

**Customer Enquiry** 

	CUSTOMER DET	AILS	
Surname:	Chaudhary	Forename:	Dinanath
Telephone:	077009001233		
Enquiry Number:	<mark>1026</mark>		
	CHARTER DET/	AILS	
Charter type:	Bareboat		
Departure point:	Branimir Marina, Italy		
Number of people:	11	Cabins:	5
Departure date:	26/07/2022		
Duration (days):	17		
Budget (week):	£ <mark>675</mark>		

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
  personal information for marketing or sell to third party marketing companies.

Travel Advisor:	Name, centre number, candidate number	Date:	
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Tawara Adriatic Charters Customer Enquiry				
	CUSTOMER DET	TAILS		
Surname:	Gilbertson	Forename:	Luca	
Telephone:	077009001262	1		
Enquiry Number:	<mark>1555</mark>			
	CHARTER DET	AILS		
Charter type:	Crewed			
Departure point:	Branimir Marina, Italy			
Number of people:	8	Cabins:	4	
Departure date:	23/06/2022		•	
Duration (days):	21			
Budget (week):	£ <mark>825</mark>			

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
  personal information for marketing or sell to third party marketing companies.

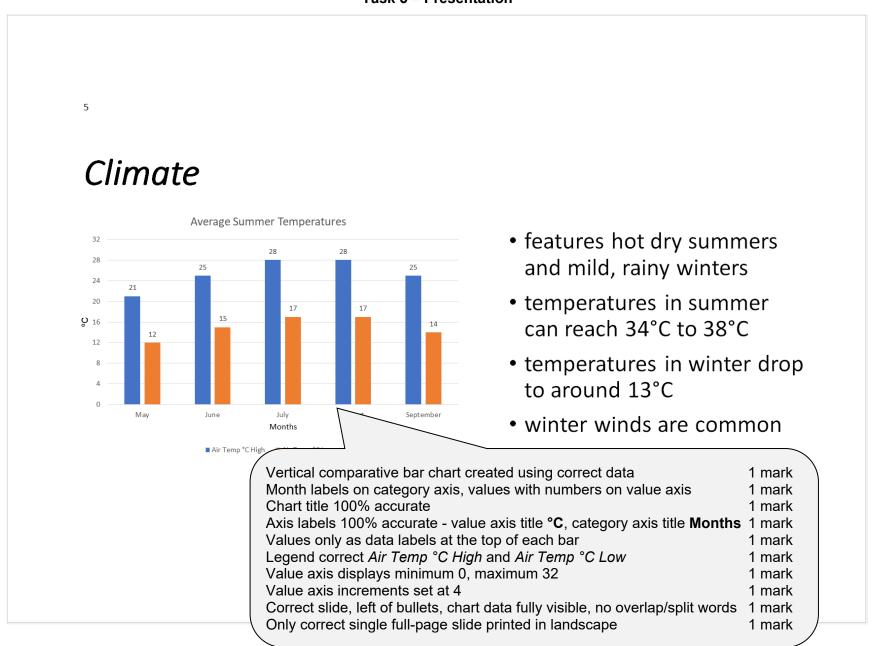
Travel Advisor:	Name, centre number, candidate number	Date:	

	Tawara Ad	Iriatic Charter	S
	Custor	ner Enquiry	
	CUSTO	MER DETAILS	
Surname:	Pennington	Forename:	Lawrence
Telephone:	077009001314		•
Enquiry Number:	<mark>1877</mark>		
	CHAR	TER DETAILS	
Charter type:	Bareboat		
Departure point:	Marina Vitus, Croatia		
Number of people:	6	Cabins:	4
Departure date:	14/05/2022		
Duration (days):	18		
Budget (week):	£1000		

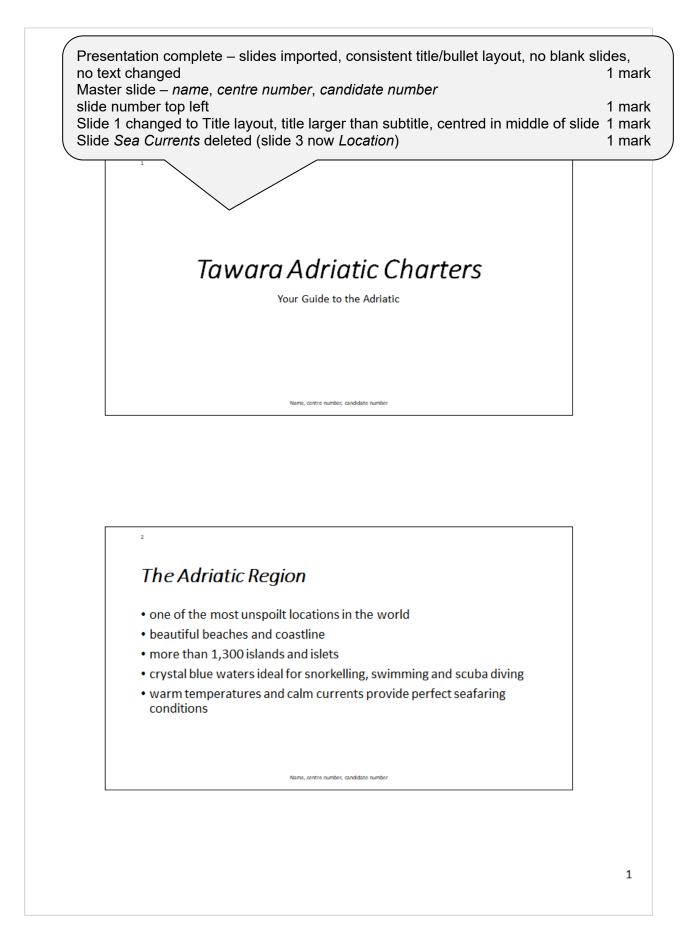
Customers must be advised:

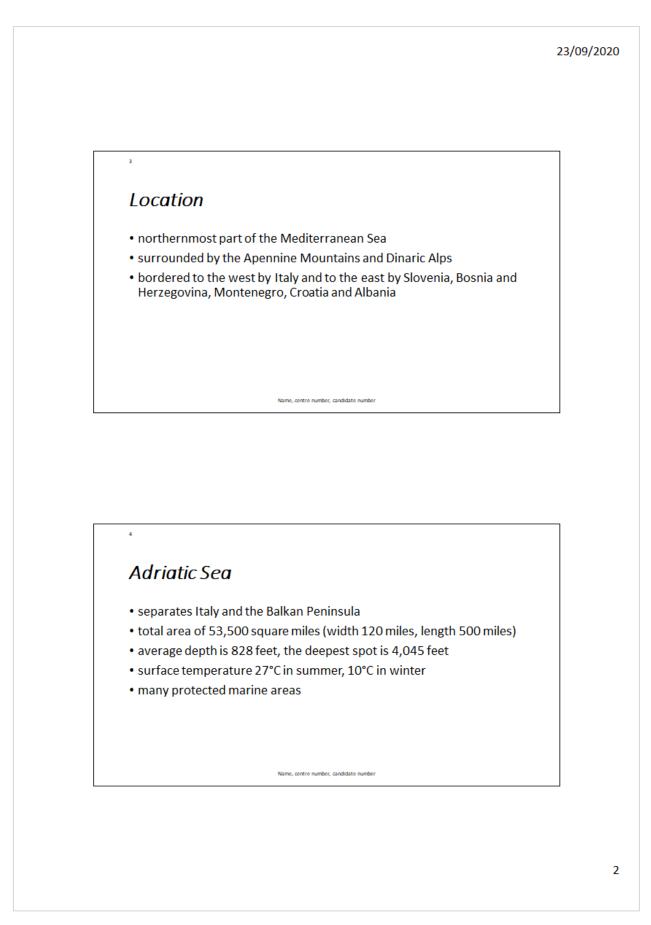
- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
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  personal information for marketing or sell to third party marketing companies.

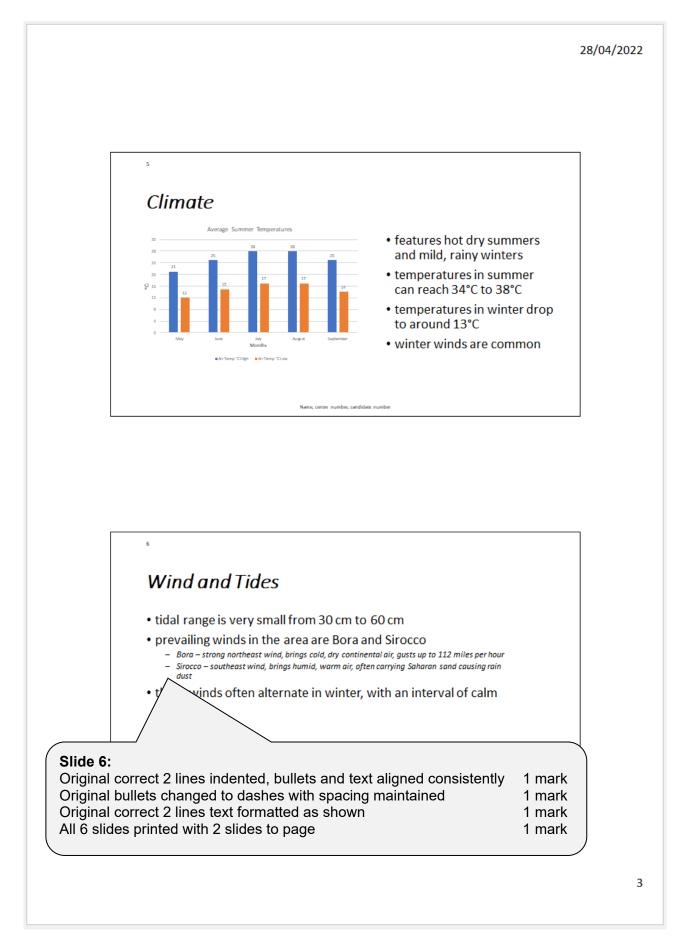
Travel Advisor:	Name, centre number, candidate number	Date:	
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# Cambridge IGCSE – Mark Scheme **PUBLISHED**







#### EVIDENCE DOCUMENT

Step 1 - EVIDENCE 1		
·	File saved as YCGUIDE with evidence of correct file type 1 mark	
VCGUIDE.docx	27/05/2020 12:15 Microsoft Word Document 22	KB
Step 3 – EVIDENCE 2	2	
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	First Name	Short Text	
_	Last Name	Short Text	
	Cust ID	Number	
	Street Address		
-	Area	Short Text	
-	Post Code	Short Text	
_	Telephone	Long Text	
-	Depart Date	Date/Time	
-	Days	Number	
	Yacht ID	Short Text	
	Tacht_ID	SHOLLIEN	
			DB Structure
Π	J2221YACHTS	\	
	- Field Name	e Data Type	J2221BOOKINGS - all field names and data types as given 1 mark
			J2221YACHTS - all field names and data types as given 1 mark
	Yacht_Name	Short Text	
	Yacht_Make	Short Text	Primary keys set ( <i>Cust_ID</i> – Bookings, <i>Yacht_Ref</i> - Yachts) 1 mark
	Yacht_Ref	Short Text	
	Depart_Port	Short Text	
	Depart_Count	try Short Text	
	Built	Number	
	Length(m)	Number	
	Cabins	Number	
	Toilets	Number	
	Guests	Number	
	Day_Rate	Currency	
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